

AGE-FRIENDLY COMMUNITY PLAN

Next Steps

June 26, 2018

Background

AFC Concept – Relationship between people and their physical and social environment affects human development and quality of life

2007: WHO Global Age Friendly Cities project

2008-2014: AF communities across Canada/US

2015: Ontario AFC planning grants

2016: Age Friendly Community Plan Drafted for

Council's consideration by Shercon

Engagement Metrics

>233 interfaces:

154 seniors34 service providers45 community members



Consistent messages across groups

Community AFC Needs

Outdoor Spaces and Buildings
Transportation
Housing
Social and Recreational
Health Care
Community Life

(Parallel the WHO AFC dimensions)



Seniors Abilities

Well and fit Require some assistance with ADL Require 24-hour support





Community Ratings

| AFC Category | Score |
|------------------------------|-------|
| Community Life | 3.3 |
| Health | 3.1 |
| Outdoor Spaces and Buildings | 2.9 |
| Social and Recreational | 2.9 |
| Transportation | 2.8 |
| Housing | 2.3 |

Goals

| Priority Area | Goals |
|----------------------|------------------------|
| Facilities and | 1.1 Recreation complex |
| Infrastructure | 1.2 Accessibility |
| | 1.3 Transportation |
| | 1.4 Housing |
| | |
| | |

Goals

| Priority Area | Goals | |
|----------------------|---------------------|--|
| Services and | 2.1 Collaboration | |
| Supports | 2.2 Outreach | |
| | 2.3 Health supports | |
| | 2.4 Affordability | |
| | | |

Goals

| Priority Area | Goals |
|----------------------|------------------------|
| Community | 3.1 Seniors leadership |
| Engagement | 3.2 Awareness/uptake |
| | 3.3 Involvement |
| | |

Implementation – Facilities and Infrastructure

| | Strategies | Potential Champions/Partners | Timing |
|-------|--|---|---------|
| 1.1.1 | Update and continue to execute the Recreation Master Plan | Community Services | Ongoing |
| 1.1.2 | Establish a working stakeholder committee representing all areas of the municipality | Recreation groups Service Clubs Businesses Municipality | 2017 |
| 1.1.3 | Complete design for recreation complex | Working Committee Community Services | 2017 |
| 1.1.4 | Identify funding sources including government funds, reserves, donations, and South Huron Community Fund | Working Committee Community Services Council | 2017-18 |

Implementation – Facilities and Infrastructure

| 1/1 | Strategies | Potential Champions/Partners | Timing |
|-------|---|---|-------------------------------|
| 1.2.1 | Improve walkability through continuous improvements in sidewalks, ramps, trails and snow removal | Municipality | Ongoing based on budget |
| 1.2.2 | Increase availability and awareness of handicapped parking where feasible | Municipality Exeter BIA | 2016-17 |
| 1.2.3 | Remove barriers to accessibility in stores and buildings across the municipality | Chamber of Commerce Exeter BIA Local businesses | Ongoing |
| 1.2.4 | Continue to ensure accessibility standards and AODA requirements are being met in all municipal facilities and properties | Municipality | Ongoing |
| 1.2.5 | Continue redevelopment of Port Blake Park and Beach | Municipality | Ongoing |

Implementation – Facilities and Infrastructure

| ///// | Strategies | Potential Champions/Partners | Timing |
|-------|---|--|-----------------|
| 1.3.1 | Expand awareness and utilization of special transit services | One Care | Ongoing |
| 1.3.2 | Expand and coordinate volunteer, shuttle and pooled transportation options | One Care Taxi companies Service clubs Church groups Red Cross volunteer drivers School board (buses) | 2017-18 |
| 1.3.3 | Explore feasibility of inter-municipal shuttle to area communities, services and facilities | Municipality One Care Business Partners | 2018 (Pilot) |

Implementation - Facilities and Infrastructure

| | Strategies | Potential Champions/Partners | Timing |
|-------|--|---|---------|
| 1.4.1 | Research and communicate existing housing incentives and supports | South West LHIN CMHC Huron County | 2016 |
| 1.4.2 | Identify and repurpose existing housing stock including downtown vacant buildings | Municipality Property owners Developers | 2016-18 |
| 1.4.3 | Assess need for additional retirement homes, RGI housing and LTC beds and submit proposals for funding | Municipality Huron County South West LHIN | 2018 |

| | Strategies | Potential Champions/Partners | Timing |
|-------|--|---|-----------------|
| 2.1.1 | Hold a stakeholder forum and regular meetings with key system players | Municipality Huron Perth Healthcare Providers Table Other identified Huron County service providers | 2016 Ongoing |
| 2.1.2 | Establish partnership agreements, resource sharing arrangements and articulation protocols | As above | 2017-18 |
| 2.1.3 | Explore one-stop shopping hub options for seniors services throughout County | As above | 2017 Ongoing |

| | Strategies | Potential Champions/Partners | Timing |
|-------|---|--|---------|
| 2.2.1 | Increase availability of mobile services | One Care Quick Response Program Grand Bend CHC Family physicians CMHA Exeter | Ongoing |
| 2.2.2 | Disseminate information to home-bound and hard-to-reach seniors – ensuring clear language and addressing stigma | Churches Pharmacists One Care Other County service providers | Ongoing |
| 2.2.3 | Explore feasibility of medical mobile team to service rural communities (flu shots, blood work, etc.) | Hospital Exeter Family Health Team Emergency Medical Technicians Grand Bend CHC CCAC | 2017 |

| | Strategies | Potential Champions/Partners | Timing |
|-------|--|---|---------------------------------|
| 2.3.1 | Expand seniors day programs | Exeter Villa South West LHIN One Care | Ongoing based on capacity |
| 2.3.2 | Expand hospice and palliative care | VON One Care South West LHIN | Ongoing based on capacity |
| 2.3.3 | Increase mental health services and supports for seniors | Alzheimer`s Society One Care CMHA Huron Perth OPP | Ongoing based on capacity |

| .11 | Strategies | Potential Champions/Partners | Timing |
|-------|---|---|-----------------|
| 2.4.1 | Identify and communicate available existing subsidies, discounts and financial support programs | Community Services Library Exeter Community Food Bank | 2016 Ongoing |
| 2.4.2 | Approach businesses and utilities for expanded seniors discounts | Business Improvement Area Chamber of Commerce | 2016 |
| 2.4.3 | Advocate for increased housing and social services subsidies | Municipality Huron County | Ongoing |

Implementation - Community Engagement

| Strategies | | Potential Champions/Partners | Timing |
|------------|---|---|--------|
| 3.1.1 | Strike a permanent standing AFC Committee of Council | Municipality Seniors Groups One Care Hospital Chamber of Commerce/BIA | ASAP |
| 3.1.2 | Explore options to assign a Seniors Coordinator to support the Committee's work | Municipality | 2017 |

Implementation - Community Engagement

| Strategies | | Potential Champions/Partners | Timing |
|------------|--|--|-----------------|
| 3.2.1 | Expand the municipal recreation booklet to include transportation, health services etc. for seniors | Community Services | 2016 |
| 3.2.2 | Disseminate information about services through on-line data bases, pamphlets, notices, newspaper, e-mail, information fairs and websites | 211 Southwesthealthline.ca Library Municipality Family Health Team | 2016 Ongoing |
| 3.2.3 | Expand the speakers bureau to encompass seniors information and services | Hospital AFC Committee | 2017 |

Implementation - Community Engagement

| Strategies | | Potential Champions/Partners | Timing | |
|------------|---|---|-----------------|--|
| 3.3.1 | Identify and leverage existing activities where seniors are already involved | Community Services Churches Service Clubs | 2016 | |
| 3.3.2 | Introduce an intergenerational component to programs where feasible and appropriate | Community Services School boards Youth groups Library | 2017 Ongoing | |
| 3.3.3 | Celebrate and publicize seniors accomplishments and successes | AFC Committee Media Seniors groups | Ongoing | |
| 3.3.4 | Create a senior's volunteer registry and talent bank | AFC Committee Library | 2017 | |
| 3.3.5 | Increase involvement of the business community in addressing seniors needs | AFC Committee Chamber of Commerce Business Improvement area | Ongoing | |

Identified Partners

| Facilities and Infrastructure | Municipality; recreation groups; service clubs; businesses; Chamber of Commerce; Exeter BIA; One Care; Red Cross; School boards; church groups; South West LHIN; Huron County; developers; CMHC; others TBD |
|-------------------------------|--|
| Services and Supports | Municipality; Huron Perth Healthcare Providers Table; One Care; Grand Bend CHC; CMHA; physicians; Family Health Team; CCAC; Exeter Villa; VON; Alzheimer's Society; OPP; Library; Municipality; Chamber of Commerce; Exeter BIA; Food Bank; others TBD |
| Community Engagement | Seniors groups; One Care; hospital; Chamber of Commerce; Exeter BIA; Library; Family Health Team; School boards; youth groups; media; others TBD |

Sustainability Model

AFC Advisory Committee – a permanent, standing advisory committee of Council to oversee the ongoing development, implementation and monitoring of the South Huron AFC plan

Community champion for senior's needs and issues

Next Steps - Today

- Council endorse and approve the Age-Friendly Community Plan
- 2. Council approve a revised work plan as a starting point
- Council approve the AFC Advisory Committee Terms of Reference
- 4. Council direct Staff to proceed with the recruitment of the Committee
- Communication and rollout