



Municipality of South Huron
Attn: Mayor George Finch
322 Main Street, PO Box 759
Exeter, ON N0M 1S6

Dear Mr. George Finch,

We are pleased to share with you our 2018-2019 Annual Report. As a Municipal leader, we wanted you to be aware of ONE CARE and our services in this community.

As you know, ONE CARE Home and Community Support Services is a service provider of home care and community support services within Huron and Perth Counties. The health care system continues to change, and as a truly local service provider ONE CARE works hard every day to evolve and adapt so that we can best meet the needs of our clients and our community. In 2018-2019, we continued our work to put clients and their families at the centre of our work and to deliver quality care. Our work was recognized by Accreditation Canada who accredited us and awarded us exemplary standing for the second time in a row.

We continue to fulfill our mission, providing home and community support services to support and strengthen the health, independence and quality of life for individuals and their families in the community. Last year 7,351 people in our community were supported by ONE CARE. Over the past year we have faced many challenges including shortages of funding and staff including PSWs, but through creativity, partnerships and the support of our community we continue to provide high quality care.

We look forward to working with you and others to continue to improve service in our community. Please share our Annual Report with others. If you would like additional copies of our annual report, a presentation or further information about the programs and services that we offer, please contact me at 1-888-482-1634 ext. 2209 or kscanlon@onecaresupport.ca.

Sincerely,

A handwritten signature in dark ink that reads "Kathy Scanlon".

Kathy Scanlon
Executive Director
ONE CARE Home and Community Support Services

CC: Deputy Mayor Jim Dietrich

More to **Offer**. More to **Give**.

1.877.502.8277
onecaresupport.ca