The Corporation Of The Municipality Of South Huron
322 Main Street South P.O. Box 759
Exeter, Ontario N0M 1S6 CAN

C0122376

Audit Type
Surveillance Audit

Auditor
Subhash Chander

Standard
Ontario's Drinking Water Quality Management Standard Version 2

Audit Date(s):
12/12/2019 - 12/12/2019

Recommendation
Ontario's Drinking Water Quality Management Standard Version 2:
### Executive Summary

**Ontario’s Drinking Water Quality Management Standard Version 2**
Experience & knowledge of DWQMSR are main forces behind no major or minor
Cars and the distribution system is working efficiently.

### Opportunities

**Ontario’s Drinking Water Quality Management Standard Version 2**
Lots of Continual Improvements are implemented; these could be documented
in a separate folder and possibly put on the website.

### Corrective Action Requests

There is NO Corrective Action Request in this audit.

### Site Information

The audit was based on a sampling of the company’s management system.

**Industry Codes**

NACE:E 41

**Scope of Registration**

**Ontario’s Drinking Water Quality Management Standard Version 2** : South Huron Distribution System, 054-OA1,
Entire Full Scope Accreditation
### Opportunities for Improvements

**Ontario's Drinking Water Quality Management Standard Version 2**

<table>
<thead>
<tr>
<th>Opportunity</th>
<th>Observations / Auditor Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opportunities for Improvements (DWQMS)-01</td>
<td>Location of OFI  2. Quality Management System Policy; <strong>Discussed With</strong> Don Gigerso, DWQMSR; <strong>Description</strong> The policy wording could include safe &amp; &quot;Clear&quot; drinking water.;</td>
</tr>
<tr>
<td>Opportunities for Improvements (DWQMS)-02</td>
<td>Location of OFI  13. Essential Supplies and Services; <strong>Discussed With</strong> Don Giberson, DWQMSR; <strong>Description</strong> As stated in the PLAN area of the Standard- could include essential suppliers in the communication list.;</td>
</tr>
<tr>
<td>Opportunities for Improvements (DWQMS)-03</td>
<td>Location of OFI  19. Internal Audit; <strong>Discussed With</strong> Don Giberson, DWQMSR; <strong>Description</strong> Findings could be categorized in three areas- C, NCr and OFI;</td>
</tr>
</tbody>
</table>

### Processes

**Ontario's Drinking Water Quality Management Standard Version 2**

<table>
<thead>
<tr>
<th>Process Name</th>
<th>Observations / Auditor Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processes or Activities (DWQMS)-01</td>
<td><strong>Describe whether the process is effective or not (effectiveness should be supported with specific data/records/results). Include strengths &amp; weaknesses of process:</strong> The strength is the continuous effort of DWQMSR and his dissipation of the latest knowledge and information gathered by attending seminars etc.;</td>
</tr>
</tbody>
</table>

### Audit Summary Matrix
Verification of CARs For Ontario's Drinking Water Quality Management Standard Version 2

<table>
<thead>
<tr>
<th>Have you verified the effectiveness of all previous CARs? (List all new CAR's that you initiated in this report because you did not verify effective implementation of a previous CAR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A.</td>
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</tbody>
</table>

**Discuss your evaluation in detail.**
The system has been working effectively and no major complaints from the clients.