



Municipality of South Huron  
322 Main Street South  
PO Box 759  
Exeter, ON N0M 1S6

Dear Mayor George Finch and Deputy Mayor Jim Dietrich,

We are pleased to share with you our 2019-2020 Annual Report. As Municipal leaders, we wanted you to be aware of ONE CARE and our services in this community.

As you know, ONE CARE Home and Community Support Services is a service provider of home care and community support services within Huron and Perth Counties. The health care system continues to change, and as a truly local service provider ONE CARE works hard every day to evolve and adapt so that we can best meet the needs of our clients and our community. 2019-2020 was an exceptional year for ONE CARE Home and Community Support Services. It was a year of change with the initiation of the Huron Perth Ontario Health Team (HPA-OHT). It was a year of challenges with the COVID-19 pandemic, and foremost it was a year of accomplishment in which we supported more than 7,900 people and their caregivers across Huron and Perth.

We continue to fulfill our mission, providing home and community support services to support and strengthen the health, independence and quality of life for individuals and their families in the community. Last year we supported the highest number of people in our history, and we did this while facing challenges including shortages of funding and staff including PSWs, as well as COVID-19. Through creativity, partnerships and the support of our community we continue to provide high quality care and expand our services, in spite of the challenges.

We look forward to working with you and others to continue to improve service in our community. Please share our Annual Report with others. If you would like additional copies of our annual report, a presentation or further information about the programs and services that we offer, please contact me at 1-888-482-1634 ext. 2209 or [kscanlon@onecaresupport.ca](mailto:kscanlon@onecaresupport.ca).

Sincerely,

A handwritten signature in black ink that reads "Kathy Scanlon".

Kathy Scanlon  
Executive Director  
ONE CARE Home and Community Support Services

More to **Offer**. More to **Give**.

1.877.502.8277  
[onecaresupport.ca](http://onecaresupport.ca)