



July 16, 2020

Dear Dan,

Further to our conversation regarding the Exeter outdoor pool: On behalf of A&T Europe I would like to confirm that once the warranty work is completed by a certified Myrtha Pool Installer of the factory's choosing that the warranty will be reset from the time of completion.

As stated Myrtha Pools is unclear why these seals have cracked and the associated panel delamination have occurred. Regardless, Myrtha Pools stands behind its product.

Dan, I wanted to reaffirm that we have many Renovation projects that work perfectly many of which are in extremely cold climates.

If we order the materials now we can have the repair completed in September to early October. If we delay the work is best done in April of 2021.

Again we are sorry for the inconvenience and we look forward to repairing the tank using our Myrtha Skin process.

Sincerely,

Dan Thompson, CEO
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