



Dear Mayor Finch and Deputy Mayor Dietrich,

In addition to our most recent Partner Newsletter, we are pleased to also share our 2020-2021 Annual Report. You will find a link in the attached newsletter to view the annual report.

As you know, ONE CARE Home and Community Support Services is an entirely local (Huron-Perth) charitable nonprofit provider of home care and community services, offering the most complete and comprehensive range of community service in Huron and Perth County. This past year was certainly unlike anything we have experienced before. It was a difficult year for everyone, especially our clients who were isolated and missing their regularly scheduled programs. We have worked hard to ensure seniors and older adults with health challenges living in Huron and Perth counties were able to continue receiving the essential support they rely on. In 2020/2021, ONE CARE supported over 7,500 individuals, delivered over 50,000 meals, and made over 61,000 trips that allowed seniors to stay active in their community and attend medical appointments.

The COVID-19 pandemic has emphasized the importance of care at home, and the need for our services has never been greater. We are proud of the work we have done, and through all of the challenges we have faced, we remain strong and committed to caring for our community. Through innovation and collaboration we were able to modify the way we operate and introduce temporary services to meet the changing needs of our community as we continue to navigate the pandemic. 2021 marks ONE CARE's 10 year anniversary since coming together in 2011. We are optimistic about the year ahead and look forward to continuing our work to strengthen the healthcare system and further integrate care for our communities.

We look forward to working with you and others to continue to improve service in our community. Our Annual Report will provide with you with details on the essential programs and services ONE CARE provides, the work we are doing to enhance client care, and our response to the COVID-19 pandemic. We encourage you to please share our Annual Report with others, and if you would like a hard copy or have any questions, please contact me directly.

Take care and stay safe.

Sincerely,

A handwritten signature in purple ink that reads "Kathy Scanlon".

Kathy Scanlon

Executive Director

ONE CARE Home and Community Support Services

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