## GRAND BEND MOTORPLEX



November 30th 2017

Municipality of South Huron 322 Main Street South ( PO Box 759) Exeter, Ontario NOM1S6

Attention: Honorable Mayor and South Huron Council

Dear Sir/Madam

I am writing you today in the hope of getting a credit applied to our account re the sewage charges levied against our establishment (Grand Bend Motorplex) in 2017. The sewage calculation for GBM is based on water usage which we agreed to years ago as under normal circumstances this seems fair, but in the case of obvious water line leaks where the water is not going thru the sewage system this is unfair.

At GBM we experienced 3 major leaks in our water lines this season. The first 2 were located/discovered in the 3<sup>rd</sup> quarter of the year (July-Sept) One was discovered out in the pit area and went unnoticed until a race rig went to park there and found the ground saturated. (I believe that leak actually started earlier than this time period as our charges in the 2<sup>nd</sup> quarter were almost 70% higher than the previous year) We repaired that leak and thought we had solved the issue. Unfortunately a couple weeks later we found a 2<sup>nd</sup> leak in the line near our Motorcross area where we allow racers to store their trailers between events. This one was discovered when the racer pulled out their trailer and found the ground under/around his trailer saturated. We repaired that leak and once again thought we had corrected the issue.

When I called the municipal office to do a water reading in September to verify these extremely high useage readings, I was informed that our usage in September was also extremely high. So we went searching and found another leak in the line near our main asphalt pit area. This one was only discovered because our maintenance manager heard water running in the Storm sewer adjacent to the asphalt pit area and traced it back to its source. The line was leaking under our maintenance shed and directly into the catch basin at that location which is part of the storm sewer system from WW2 days - so it was not visible to anyone walking by.

I have explained all these situations to show that our situation was not a case of negligence but unfortunate circumstance that we had no control over. When we found the problems we rectified them asap.

I am not asking for any reduction/credit re the water charges because the municipality provided the water, the fact that a majority of it went into the ground due to our water line issues is unfortunate. But since our sewage charge is based on our water consumption, so I am asking for some credit in that regard as the majority of that water usage did not go thru the sewage system.

I have enclosed a comparison of this year to last year re sewage charges (basing the last quarter on an estimate as we know what the water bill should be, since we had the water shutoff at the road on Nov

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 $6^{th}$  and when we had the meter read again on November  $29^{th}$  the meter /water usage was the same as it was on November  $6^{th}$ .

Based on the calculations included with this letter we are asking for a sewage credit to be placed on our account of \$5000 to bring the charges somewhat in line with what we actually should have been our sewage charges for 2017. With this credit the total amount paid for the year will still be \$7077 a 24 % increase over 2016. Which is still a 15% volume increase over 2016 with the 8.3% price increase factored in.

Sincerely

Paul Spriet

GRAND BEND MOTORPLEX.

Sewage useage and charges comparison 2016 vs 2017.

Looking for a credit of \$5000	Difference	2017 Actual	2017 Estimated What 2017 based on the same totals with the 8.3% increase	2016	
lit of \$5000	nce		. 4		
	\$177.59	\$2,345.76	\$2,168.17	\$2,002.00	Jan - Mar 1st Quarter
	\$846.74	\$2,106.44	\$1,259.70	\$1,163.16	Apr - Jun 2nd Quarter
	\$3,258.00	\$5,153.07	\$1,895.07	\$1,749.83	July - Sept 3rd Quarter
	\$1,625.30	\$2,472.46 **	\$847.16	\$782.23	Oct-Dec 4th Quarter.
	\$5,907.63	\$12,077.73	\$6,170.10	\$5,697.22	TOTAL

Estimate Based on the useage given to me Nov 29th as 1366 cu meters multiplied by the factor \$1.81/cubic meter. The water is shutoff at the highway so this should not change as we don't reopen until April 2018 To be billed in January as the final quarter does not end until Dec 31st.

Also our last event of the season was Sept 30th to Oct 1st after that is was basically 4 staff until the end of October.

\*

NOTE: The 2017 season was basically a mirror of the 2016 season in terms of events except we only had 19 events in 2017 vs 20 in 2016. (no import wkd in August)