Guideline

There are situations where it is not practical to present content in an accessible format and documents have limited accessibility levels. Examples of such exceptions include:

- Mapping or GIS data;
- Engineering drawings or complex technical data;
- Legacy applications or data that cannot be updated or cannot be updated with reasonable effort/expenses.
- Vendor web applications where the municipality is unable to negotiate contractual obligation to maintain accessibility;
- Presentation content where rendering accessible would hinder the ability to achieve its intended purpose;
- Content that cannot be rendered accessible without significant impact; and
- External contributors may provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable.

This is not an exhaustive list and at this time there are no reported decisions interpreting the "not practicable" exemption; however, Accessibility Ontario (a training and development organization that helps businesses in Ontario understand and comply with the AODA) has provided its non-binding view that factors relevant to practicability may include:

- availability of accessible goods, services or facilities; or
- technological compatibility between older products and newer ones being procured.

2024 changes have been highlighted in green.

Website Compliance

It is important moving forward that the municipal website remains in compliance. This means (in general):

- If the content cannot be built into the webpage and has to be a document uploaded, the document (word or PDF) must be checked for accessibility and be labelled as such (i.e. accessible in the document title) prior to uploading.
- Form Builder is preferred to be used over uploading a fillable PDF (sometimes they can be tricky to make 100% accessible depending on the format they were created) however, in some cases, a fillable PDF must be used and checked for accessibility prior to uploading.
- Keeping up with the best practices of editing website content (the web working group members have all been trained on this through the training in 2019). This

includes using the functions available in iCreate such as proper headings, paragraphs, table styles, Alternate text for images, embedding hyperlinks and email addresses.

| Submission Type | Responsible Department | Reason for exemption |
|--|---------------------------|---|
| Agendas, minutes and reports from internal and external boards and committees | Clerk | Submissions from external contributors External contributors may provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable |
| Council Agenda including submissions including presentations, reports, delegations, communications | Clerk | Submissions from external contributors, technical data. External contributors may provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable |
| Proposed Planning page/Zoning By-law Active Planning Files | Planning | Technical data, Mapping or GIS data. External contributors may provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable |
| Site Plan Guides | Planning | Form is sourced from an external host |
| Application for a permit to construct or demolish Farm Data Sheet Form | Building | Form is sourced from an external host |
| Energy Efficiency Design Summary Form - Part 9 Residential - 2017 | Building | Form is sourced from an external host |

| Plumbing related application and fees form | Building | Form is sourced from an external host |
|--|----------|---|
| General Review/Commitment Certificate | | Form is sourced from an external host |
| Demolition permit application checklist, Sewage System design information form and typical floating slab detail, Engineered Floating Slab Design, Deck Design Guide | Building | |
| Application to the Council or Assessment Review Board (Form 357) | Building | Form is sourced from an external host |
| Post Election Reporting and Certified Candidates Financial Statements | Clerk | Regulatory Compliance. External contributors provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable |
| Audited Financial Statements | Finance | Document is sourced from an external host. |
| Tender Documents | Finance | External contributors may provide content which does not comply with web accessibility standards. Converting such document to an accessible format is deemed non-practicable. |
| Asset management Plan | Finance | Regulatory Compliance. External contributors provide content which does not comply with web accessibility |

| | | standards. Converting such document to an accessible format is deemed non-practicable. *2024 Asset Management Plan was provided by the consultant in an accessible format which is posted on southhuron.ca, as such this has been removed from the non-accessible list |
|--|---------------------------|---|
| Detailed Budget documents – forms part of the agenda | Finance | Public transparency. Converting such document to an accessible format is deemed non-practicable. |
| Annual Water Distribution System Report to Council | Environmental Services | Public transparency. Converting such document to an accessible format is deemed non-practicable. |
| MECP Annual Water Compliance Report | Environmental Services | Regulatory requirement to publish this document to the public. This is an external Provincial Government form and converting such document to an accessible format is deemed non-practicable. |
| MECP Water Distribution System Inspection Report | Environmental Services | Public transparency. This is an external Provincial Government form and converting such document to an accessible format is deemed non-practicable. |
| QMS Operational Plan | Environmental Services | Regulatory requirement to publish this document to the public. Converting such document to an accessible format is deemed non-practicable. |
| Water System Financial Plan 054-301 | Environmental Services | Regulatory requirement to publish this document to the public. Report prepared an outside consultant and converting such document to an accessible format is deemed non-practicable. |

| Environmental Services | Public transparency. Converting such document to an accessible format is deemed non-practicable. |
|----------------------------|---|
| Environmental Services | Public transparency. This is an external Provincial Government form and converting such document to an accessible format is deemed non-practicable. |
| Environmental Services | Report prepared an outside consultant and converting such document to an accessible format is deemed non-practicable. |
| Environmental Services | Regulatory requirement to publish this document to the public. Converting such document to an accessible format is deemed non-practicable. |
| Environmental Services | Fillable pdf form |
| Environmental Services | Fillable pdf form |
| Transportation Services | Fillable pdf form |
| Transportation Services | Fillable pdf form |
| Transportation Services | Mapping Data. Converting such document to an accessible format is deemed non-practicable |
| Transportation Services | Mapping Data. Converting such document to an accessible format is deemed non-practicable |
| Communications | Notices prior to January 1, 2021 that had attachments have not been removed or updated into an accessible format – deemed non-practicable |
| | Environmental Services Environmental Services Environmental Services Environmental Services Environmental Services Transportation Services Transportation Services Transportation Services Transportation Services Transportation Services |

| Water and Waste Water Rate By-Law | Finance / Clerk's Department | Chats/tables outline fees within by-law, converting to accessible format deemed non-practicable |
|--------------------------------------|---------------------------------|---|
| Fire Master Plan (2021) | Fire Services | Report prepared by an outside consultant and converting such document to an accessible format is deemed non-practicable |
| Community Risk Assessment (2021) | Fire Services | Report prepared by an outside consultant and converting such document to an accessible format is deemed non-practicable |