

**From:** Kyle Fallows [REDACTED]  
**Sent:** Thursday, January 16, 2025 2:40 PM  
**To:** Mayor Finch <[gfinch@southhuron.ca](mailto:gfinch@southhuron.ca)>  
**Subject:** Utility Billing Penalty & Canada Post Strike

[REDACTED] IRONSCALES couldn't recognize this email as this is the first time you received an email from this sender [REDACTED]

I received a bill after the due date of that bill. [REDACTED] tells me that they were not given 'instruction' to waive penalties.

If you want to set a due date for a bill, you deliver the bill on time- by hand if need be. I will not be held accountable for flaws in your billing system.

I want you to 'instruct' the billing staff to waive that penalty.

Kyle B Fallows  
Exeter