

2024 4th Quarter Service Requests, Complaints and By-Law Infractions Summary - Oct 1 - Dec 31, 2024

Appendix 1 to BL01-2025 Report

	Service Requests Count
Roads	63
Service Request - Signage	2
Service Request - Paved Roads	7
Paved Roads - Pothole Patch	1
Service Request - Rural Drainage	2
Road Construction	3
Service Request - Traffic Lights	3
Leaf & Brush Pickup	6
Tree Removal	1
Service Request - Streetlights	6
Service Request - Unpaved Roads	1
Service Request - Sidewalk	3
Snow Removal	12
Catch Basin - Cleanout	1
Sidewalk Repair	5
Streetlight Repair	3
Rural Drainage - Inspection	2
Winter Sod Repair	2
General Inquiry - Roads	3
Water	9
Utility Billing	2
Water/Sewer Inquiry/Complaint	7
Waste Disposal	6
Landfill- General Inquiries	6

	Service Requests Count
Sewer	5
Water/Sewer Inquiry/Complaint	1
Sewer Backup	4
Drains	2
Municipal Drain Inquiry	2
Emergency Services	1
Controlled Burn Permit Request	1
Corporate Services	274
Vital Stats - Burial Permit/ Death Registration	82
Animal Complaint	7
General Inquiry - Outside the Municipality Jurisdictions	14
Commissioning	20
General Inquiry - Clerk's Office	9
General Inquiry - By-Law	9
Cat Voucher Inquiry	2
General Inquiry - Cemetery Inquiry	43
Cemetery - Interment Order	12
General Inquiry - Planning	6
Property Survey Request	3
Transient Trader Permit Application	1
Property Standards Complaint	5
Noise Complaint	2
General Inquiry - Roads	11
Special Event Application	2
General Inquiry - Landfill	8

	Service Requests Count
General Inquiry - Finance	13
Parking Complaint	2
General Inquiry - Communications	5
General Inquiry - Fire Services	2
General Inquiry - Building	2
Elliott Park Inquiry/Complaint	1
Marriage Ceremony Inquiry	2
General Inquiry - Community Relations	3
General Inquiry - County of Huron Services	1
Record Request	1
General Inquiry - Human Resources	1
Lottery Licence Application	1
General Inquiry - Licencing	1
General Inquiry - Community Services	3
Cumulative Total	360

As of January 1, 2025 351 service requests of the 360 are closed

2024 4th Quarter Summary - By-Law Infraction Report (Oct 1 - Dec 31, 2024)

Appendix 1 to Report BL01-2025

	Work Orders Count
Fireworks By-Law	1
Discharging Fireworks outside permitted dates (Victoria Day and Canada Day)	1
Noise By-Law	2
Excessive Noise	2
Property Standards By-Law	6
General Property Standards for All Properties - Surface Conditions	2
General Property Standards for All Properties - Parking Areas, Sidewalks and Driveways	3
General Standards for All Properties - Yards	1
Parking By-Law	1
Park or allow to stand on street between the hours of 2 a.m. to 6 a.m.	1
Animal Control By-Law	3
Create a Nuisance	1
Owners to take precautions	1
Number of Animals	1
Domestic Birds, Animals and Exotic Animals By-Law	1
Domestic fowl or rabbit(s) - sanitary pen/fenced area - 3m from lot line (15m from school/church property)	1
Cumulative Total	14

3 of the 14 by-law infractions are currently in progress or being monitored